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| <b>FASTCUBE Fixture Builder<br/>Service Description</b> | Provider: CENIT AG, Industriestraße<br>52–54, 70565 Stuttgart, Germany |
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# 1 Scope of Services

CENIT AG provides the Customer with the browser-based SaaS application “FASTCUBE Fixture Builder” (hereinafter the “Platform”) for use via the Internet. The Platform is used to generate welding and manufacturing fixtures automatically on the basis of CAD data provided by the Customer.

The Platform provides automatically generated design proposals and fixture concepts. It does not replace either engineering design or technical approval by the Customer. Before any designs, models, drawings or other work products generated by the Platform are manufactured, used or disclosed, they must be professionally reviewed, structurally assessed and approved by the Customer's qualified personnel.

# 2 Structure of the Usage Model

Use of the Platform is determined by three independent levels:

| Level        | Options                            | What It Determines                                                                              |
|--------------|------------------------------------|-------------------------------------------------------------------------------------------------|
| Usage Model  | Freemium, Subscription, Enterprise | Contractual basis of the Company Account: fees, term and renewal (Section 3)                    |
| License Type | Maker, Viewer                      | Scope of functions available to each User within the Company Account (Section 5.3)              |
| User Role    | Owner, Admin, Member               | Administrative permissions of each User for user, contract and account management (Section 5.4) |

License Type and User Role are independent of each other. A User with the “Owner” role may have the “Viewer” License Type, and a User with the “Member” role may have the “Maker” License Type.

# 3 Usage Models

The Usage Model governs solely the contractual basis of the Company Account. The functions available to an individual User depend on the License Type assigned to that User in accordance with Section 5.3.

## 3.1 Freemium

| Feature        | Terms                       |
|----------------|-----------------------------|
| Fees           | Free of charge              |
| Term           | Indefinite                  |
| Termination    | By either party at any time |
| Maker Licenses | None                        |

The Freemium Model does not include a booked Maker License. All Users of the Company Account have the “Viewer” License Type.

## 3.2 Subscription

| Feature        | Terms                                                                 |
|----------------|-----------------------------------------------------------------------|
| Fees           | EUR 399/month or EUR 3,986/year per Maker License, plus VAT           |
| Term           | Monthly or annually, depending on the selected billing period         |
| Renewal        | Automatically for the selected term unless terminated with due notice |
| Maker Licenses | At least one (1); additional licenses may be added at any time        |

A Subscription initially includes one (1) Maker License. Additional Maker Licenses may be booked during the term. The number of Maker Licenses booked determines how many Users can be assigned the “Maker” License Type. Users without an assigned Maker License have the “Viewer” License Type.

## 3.3 Enterprise

Individual agreement upon request. Fees, term and license allocation are agreed separately. The scope of functions corresponds at least to the Subscription Model. Additional services, such as dedicated support, expanded user or project quotas and custom integrations, are agreed separately.

# 4 Detailed Scope of Functions

This Section describes all functions of the Platform. The functions available to a User depend on the License Type assigned to that User in accordance with Section 5.3.

### Import of Workpiece Models

Workpiece models are uploaded in .STEP format (Standard for the Exchange of Product model data, ISO 10303). The Platform reads the geometry and displays it in the browser. Other CAD formats are not supported.

### Project Management with Automatic Saving

Each uploaded workpiece and its associated fixture are stored as a project in the Company Account. Changes are saved continuously and automatically; no manual save operation is required. Projects are accessible to all Users of the Company Account.

### Automatic Workpiece Positioning

The Platform automatically positions the imported workpiece in the workspace and applies a configurable ground clearance. The automatically determined position can be adjusted manually along all axes.

## Automatic Fixture Generation

Based on the workpiece geometry, the Platform generates a fixture from a predefined template. The template consists of one base plate and four support plates.

### Base Plate

- Four automatically generated mounting holes
- Automatic adjustment of hole spacing to common welding-table hole patterns
- Base-plate size can be adjusted manually

### Support Plates

- Automatic adjustment of the plate contour to the workpiece geometry
- Automatic trimming to the length of the workpiece
- Height optimization to reduce overall weight
- Position and length of each support plate can be adjusted manually, for example to accommodate different geometries or reinforce the fixture

### Support-Plate Flanges

- Automatically generated flanges that enclose and secure the workpiece
- Height and length can be adjusted globally

## Adjustment of Plate Parameters

The following parameters can be adjusted for all fixture plates:

| Parameter       | Function                                                           |
|-----------------|--------------------------------------------------------------------|
| Plate Thickness | Determines the material thickness of the cut parts                 |
| Tolerances      | Controls the clearance between the workpiece and the fixture       |
| Cutouts         | Creates relief cutouts that make it easier to remove the workpiece |

## Adding and Deleting Additional Support Plates

Additional support plates may be added beyond the four support plates in the standard template, for example to support long or irregular workpieces. Existing support plates may be deleted.

## Assembly Aids

All generated plates include:

- Engraved assembly instructions for unambiguous identification of components
- Tapered tabs and interlocking features that create a positive-locking connection between the plates and prevent incorrect assembly

## Automatic Nesting

The Platform automatically arranges all fixture plates on a sheet to reduce material waste. The nesting result is displayed in the application and is included in the export.

## Export

Export is available to Users with the “Maker” License Type. The generated fixture geometry can be exported in the following formats:

| Format | Purpose                                                   |
|--------|-----------------------------------------------------------|
| .DXF   | Cutting data for laser cutting and 2D manufacturing       |
| .STEP  | 3D geometry for downstream CAD use and further processing |

## Exclusions

The Platform is not a full-featured CAD system. Free-form geometry creation, parametric design outside the template described above, assembly management, drawing generation and simulation are not included in the scope of services.

# 5 Company Account, License Types and User Roles

## 5.1 Company Account and Initial Registration

Access to the Platform is provided through a Company Account. The contracting party and account holder is always the registered company. All User Accounts, projects, work products and Application Data are assigned to the Company Account and stored in a segregated workspace (Company Tenant).

The Company Account and User Account are technically separate objects. The Company Account provides the contractual and data framework, while the User Account provides individual access. When the Company Account is registered, a User Account is automatically created for the person completing the registration. This User Account is assigned the “Owner” role.

The Company Account is activated after CENIT AG has verified the Customer's status as a business.

## 5.2 Authentication

Authentication is performed through Microsoft Entra ID. Email-based one-time passwords (OTPs) are supported for individual User Accounts. Identity and authentication data are processed in the Azure geography “Europe” (GDPR-compliant).

## 5.3 License Types

The License Type determines the scope of functions available to a User within the Company Account. It is the sole determining factor for the scope of functions.

| Function (Section 4)               | Viewer | Maker |
|------------------------------------|--------|-------|
| Import of workpiece models (.STEP) | Yes    | Yes   |
| Create and edit projects           | Yes    | Yes   |
| Automatic workpiece positioning    | Yes    | Yes   |
| Automatic fixture generation       | Yes    | Yes   |
| Adjustment of plate parameters     | Yes    | Yes   |
| Add and delete support plates      | Yes    | Yes   |
| Automatic nesting                  | Yes    | Yes   |
| Export (.DXF, .STEP)               | No     | Yes   |
| Occupies a license seat            | No     | Yes   |

The License Type is assigned by Users with the “Owner” or “Admin” role. The number of Maker Licenses that can be assigned at the same time equals the number of Maker Licenses booked. Users without an assigned Maker License have the “Viewer” License Type.

## 5.4 User Roles

The User Role determines administrative permissions. It is independent of the License Type.

### Member

- Authentication and access to the projects in the Company Account
- Create and edit projects and fixtures within the scope of the assigned License Type
- No administrative permissions

### Admin

- All permissions of a Member
- Invite, edit and remove Users
- Assign and revoke License Types (Maker/Viewer)

### Owner

- All permissions of an Admin
- Manage company data
- View and manage Subscriptions
- View invoices and correspondence
- Purchase and adjust license allocations
- Appoint additional Users as Owners
- Delete the Company Account

Each Company Account must have at least one Owner. Multiple Owners are permitted and have equal rights. The last remaining Owner may not relinquish the Owner role until another Owner has been appointed.

## 5.5 User and Project Limits

| Limit                                                               | Scope      |
|---------------------------------------------------------------------|------------|
| Users per Company Account                                           | Maximum 20 |
| Projects per Company Account without a booked Maker License         | Maximum 20 |
| Projects per Company Account with at least one booked Maker License | Unlimited  |

The project limit is removed for the entire Company Account, including all Viewers, for as long as at least one Maker License is booked. Different quotas may be agreed under an Enterprise Agreement. The user limit may be increased upon request and subject to a separate agreement.

## 6 System Requirements

FASTCUBE Fixture Builder is a browser-based application. No local installation is required. Hardware requirements depend on the operating system selected by the Customer and the browser used.

| Requirement         | Specification                                                                                        |
|---------------------|------------------------------------------------------------------------------------------------------|
| Browser             | Current version of Google Chrome, Microsoft Edge, Mozilla Firefox or Apple Safari with WebGL support |
| Internet Connection | Stable broadband connection required                                                                 |
| Operating System    | Windows, macOS or Linux in a version supported by the respective manufacturer                        |
| Screen Resolution   | At least 1280 × 720 pixels                                                                           |

**Example:** When using Windows 11, the minimum requirements specified by Microsoft apply (64-bit processor with at least 1 GHz and 2 cores, 4 GB RAM and 64 GB storage). The respective manufacturer's requirements apply to other operating systems.

## 7 Hosting and Availability

### 7.1 Hosting

| Component                                             | Location                                                                    |
|-------------------------------------------------------|-----------------------------------------------------------------------------|
| FASTCUBE Platform (SaaS application)                  | Microsoft Azure, "Germany West Central" region (Frankfurt am Main, Germany) |
| Website and web portal (including user management)    | Servers in Germany                                                          |
| Microsoft Entra ID (identity provider/authentication) | Azure geography "Europe" (GDPR-compliant)                                   |

Data processing for the Platform and the web portal takes place in data centers in Germany.

## 7.2 Availability

The Platform has an availability of 98% on business days between 08:00 and 18:00 (CET or CEST), measured as an annual average. Unavailability occurs when the Platform is entirely unavailable.

Periods during which the Platform is inaccessible for any of the following reasons do not constitute Unavailability:

- scheduled maintenance
- emergency maintenance
- force majeure
- operator error or use by the Customer in breach of contract
- disruptions outside CENIT AG's control

CENIT AG may temporarily suspend the Platform for required maintenance or in the event of unforeseen disruptions. CENIT AG will notify the Customer by email in reasonable time before any scheduled maintenance expected to cause material Unavailability.

## 8 Support

### 8.1 Support Channel

Support requests may be submitted by email to [info@cenit.fastsuite.com](mailto:info@cenit.fastsuite.com). Incident reports must be submitted through this channel or through the support contact available on the Platform. Reports submitted through other communication channels do not comply with the Agreement.

### 8.2 Scope of Support

Support includes receiving and processing incident reports and questions about use of the Platform. Support does not include consulting services relating to fixture design, technical review of work products generated by the Platform, or services relating to downstream manufacturing processes.

With the Customer's prior consent, support may be provided using TeamViewer or comparable tools.

### 8.3 Processing Times

Support requests are processed in the order received during business hours (Monday to Friday, 09:00–17:00 CET/CEST, excluding public holidays in Baden-Württemberg). CENIT AG will remedy duly reported incidents within a reasonable period. No specific response or restoration times are owed unless separately agreed under an Enterprise Agreement.



## 9 Data Retention and Export

### 9.1 Application Data

Data generated or uploaded by the Customer when using the Platform (project data, workpiece models and design results) are stored on the Provider's infrastructure. The Customer is responsible for maintaining adequate backups of the Application Data.

### 9.2 Export Formats

Export is available to Users with the "Maker" License Type (Section 5.3). Work products can be exported in the following formats:

| Format | Description                                               |
|--------|-----------------------------------------------------------|
| .DXF   | Suitable for laser cutting and 2D manufacturing           |
| .STEP  | Suitable for downstream CAD use and further 3D processing |

### 9.3 Access After Subscription Expiry

When all active Subscriptions expire, all booked Maker Licenses cease to apply. All Users are assigned the "Viewer" License Type, and export is therefore no longer available. Customer Data are not deleted. The project limit under Section 5.5 applies again: the 20 projects with the most recent last-edited dates can continue to be opened and edited.

If the Customer books at least one Maker License again, access to all projects is restored.

### 9.4 The foregoing processes do not apply where the Customer has requested provider switching under the provisions of the section "Provider Switching (Data Act, Arts. 23–25)" in Section 9.5. In that event, the transition and data retrieval periods specified there take precedence.

#### Deletion of the Company Account

An Owner may initiate deletion of the Company Account, provided that all active Subscriptions have first been deactivated or terminated. Once deletion is initiated:

1. Access for all Users is disabled immediately.
2. Customer Data are retained for 30 calendar days and may be provided upon request during that period.
3. After the 30-day period expires, all Customer Data are irretrievably deleted, unless statutory retention obligations prevent deletion.

Deletion and the data deletion process do not apply where the Customer has requested provider switching under the provisions of the section "Provider Switching (Data Act, Arts. 23–25)" in Section 9.5. In that event, the transition and data retrieval periods specified there take precedence.

## 9.5 Information on Provider Switching (Data Act, Arts. 23 to 25)

Within the limits of the applicable statutory requirements, CENIT AG enables the Customer to switch to another data processing service or to its own IT infrastructure. Exportable Data are retrieved and transferred in accordance with the following provider-switching provisions:

If the Customer gives notice in text form that it wishes to switch to another provider or to its own infrastructure, a 30-calendar-day transition period begins after expiry of a notice period of no more than two (2) months. During the transition period, the Customer may retrieve its Exportable Data. After the transition period expires, an additional 30-calendar-day data retrieval period is available, during which data are provided upon request. In all other respects, Section 3 of the General Terms and Conditions applies.

### Export Data

Export is limited exclusively to the data categories and Digital Assets expressly identified as exportable in Section 10.1. Data categories excluded from export are listed in Section 10.2 of this Service Description.

### Data Export Procedure

Where export functions are available within the Platform, the Customer retrieves Exportable Data on a self-service basis.

Data that cannot be provided through the Platform's standard export functions will be provided at the Customer's request during the statutory switching and data retrieval period, to the extent a statutory obligation to provide the data applies.

### Interoperability and APIs

Technical interfaces (APIs) for automated data transfer to other data processing services are not currently available. Automated migration to third-party systems is not currently supported.

### Support Services

CENIT AG's support as part of the statutory switching process includes:

- provision of the Exportable Data,
- assistance with questions about data export,
- provision of generally available information on the data structure.

Custom migration, integration, consulting or development services are not part of the Platform's standard services and require a separate agreement.

### Data Deletion and Retrieval

During the data retrieval period, only the data categories identified as exportable are available. After the data retrieval period expires, Exportable Data are deleted unless statutory retention obligations prevent deletion. Contractual, billing and tax-related information subject to statutory retention obligations may be stored beyond the end of the data retrieval period.

## 10 Data Exportable and Excluded from Export in Connection with Provider Switching (Data Act, Arts. 23–25)

The following lists set out the categories of Data and Digital Assets that can be transferred during provider switching, including at least all Exportable Data, as well as the categories of Data and Digital Assets that serve solely the Platform's internal operation and therefore cannot be exported.

### 10.1 Exportable Data and Digital Assets

In the event of provider switching or data release, the following data categories can be exported and transferred:

- Company Account data (Company Tenant)
- User Account data
- User Roles and permissions information
- Project data
- Workpiece and CAD data uploaded by the Customer
- Project parameters entered by the Customer
- Fixture designs generated by the Platform
- Work products generated by the Platform
- Export files in STEP format
- Export files in DXF format
- Customer metadata (project names, parameters)
- Billing and license information for the Customer Account
- Customer support and service requests, to the extent assigned to the Customer.

The foregoing list is exhaustive of the data categories actually exportable at the time of provider switching. No data other than those listed are available for export.

### 10.2 Data and Digital Assets Not Exportable

Excluded from release and transfer are data and information that serve solely the Platform's internal operation or whose disclosure would compromise CENIT AG's trade secrets. These include in particular:

- Platform source code
- Platform software components
- proprietary algorithms
- design logic and calculation methods
- training, rules and optimization models
- internal database structures
- internal configuration and administration data
- security and monitoring data
- internal platform operation logs
- information on the IT security architecture
- CENIT AG's trade and business secrets
- data of other customers or tenants
- data that CENIT AG is not legally entitled to disclose

## **11 Changes to the Service Description**

CENIT AG reserves the right to amend this Service Description as part of the Platform's ongoing development. The Customer will be notified of changes in advance with reasonable notice. The current version of this Service Description is available at [URL of the Service Description].